



Student Assembly

1

R53: Appendix B

Category	Student Experience (Status Quo)	Cornell Health Current Policy	Proposed Improvements (Your Resolution)
General Access	Students with Medicaid/Medicare often confused or pay out-of-pocket	All students may access Cornell Health, regardless of insurance	Maintain access, but expand clarity and navigation support
Medicaid – Medical Billing	Covered students unaware if services are billed	✓ Services billed to NY Medicaid (excluding pharmacy); most in-house care covered	✓ Publish multilingual list of covered services; include this in all appointment welcome packets and on website
Medicaid – Pharmacy Access	✗ Must pay full cost at pharmacy; no billing	✗ Pharmacy services not billable to Medicaid; must pay or use other insurance	✓ Implement pharmacy voucher/reimbursement program with Kinney Drugs, Wegmans, or direct Medicaid pharmacy billing partnerships
Medicaid – Enrollment Support	✗ No assistance; must enroll independently	✗ No enrollment support or NYSOH navigation	✓ Host biannual Medicaid enrollment drives (August & January) with Human Services Coalition & NY State of Health navigators
Medicaid – Out-of-State Plans	✗ Must delay or switch enrollment with no support	✗ No support or info for out-of-state Medicaid plan transitions	✓ Offer guidance on temporary NY Medicaid enrollment options while enrolled in classes
Medicare – Service Billing	✗ Student pays 100% out-of-pocket or gets referred out	✗ Cannot bill Medicare directly; students referred off-campus, must pay if seen at Cornell Health	✓ Build formal Medicare referral coordination program and support documentation for external care
Medicare – Scheduling Help	✗ Students must research and contact providers on their own	✗ No formal list or navigation support	✓ Create and publish directory of local Medicare-participating providers; help students coordinate appointments
Telehealth for Medicare Students	✗ Not available or coordinated	✗ No telehealth coverage infrastructure in place	✓ Partner with Weill Cornell Medicine to offer specialty care

2